



City of Creedmoor, NC

Americans with Disabilities Act (ADA) Transition Plan

Prepared By:



PIM | PRECISION
INFRASTRUCTURE
MANAGEMENT

February 2, 2021

CREEDMOOR CITY HALL
P.O. Box 765 (Mailing Address)
111 Masonic Street (Physical Address)
Creedmoor, NC 27522
(919) 528-3332

INTRODUCTION

The purpose of an ADA Transition Plan is to ensure the residents and visitors of Creedmoor have full access to the City's public right-of-way and public facilities. It is designed to accommodate disabled persons of Creedmoor to achieve fair access to facilities without limiting their quality of life. The City of Creedmoor is committed to meet all the accessibility needs of disabled individuals. This ADA Transition Plan includes those plan components specifically requested by the City of Creedmoor to fulfill requirements of the ADA.

TRANSITION PLAN AND PURPOSE

The [Americans with Disabilities Act \(ADA\)](#) is a civil rights law prohibiting discrimination against individuals on the basis of disability. It was enacted on July 26, 1990, and was amended in 2008 with the ADA Amendments Act. The ADA consists of five titles outlining protections in the following areas:

- I. Employment
- II. State and local government services
- III. Public accommodations
- IV. Telecommunications
- V. Miscellaneous provisions

As required by Title II of ADA ([28 CFR Part 35 Sec. 35.105 and Sec. 35.150](#)), Creedmoor has conducted a self-evaluation of its facilities on public property and within public rights-of-way; and has developed this Transition Plan detailing the methods to be used to ensure compliance with ADA accessibility requirements.

AGENCY REQUIREMENTS

Under Title II, Creedmoor must meet these general requirements:

- Must designate at least one responsible employee to coordinate ADA compliance [[28 CFR Sec. 35.107\(a\)](#)]. This person is typically referred to as the ADA Coordinator. The public entity must provide the ADA Coordinator's name, office address, and telephone number to all interested individuals [[28 CFR Sec. 35.107\(a\)](#)].
- Must provide notice of ADA requirements. All public entities, regardless of size, must provide information about the rights and protections of Title II to applicants, participants, beneficiaries, employees, and other interested persons [[28 CFR Sec. 35.106](#)]. The notice must include the identification of the employee serving as the ADA Coordinator and must provide this information on an ongoing basis [[28 CFR Sec. 104.8\(a\)](#)].
- Must establish a grievance procedure. Public entities must adopt and publish grievance procedures providing for prompt and equitable resolution of complaints [[28 CFR Sec. 35.107\(b\)](#)]. This requirement provides for a timely resolution of all problems or conflicts related to ADA compliance before they escalate to litigation and/or the federal complaint process.

DESIGNATION OF RESPONSIBILITY

In accordance with [28 CFR 35.107\(a\)](#), Creedmoor has designated the following person to serve as ADA Title II Coordinator, to oversee Creedmoor's policies and procedures:

Name: Michael S. Frangos, AICP, CZO
Title: Community Development Director

In accordance with [28 CFR 35.150\(d\)\(3\)](#), Creedmoor has designated the following person to serve as ADA Transition Plan Implementation Coordinator, to monitor Creedmoor's progress and manage review and updates of this document:

Name: Michael Turner
Job Title: Interim Town Manager
Contact information is provided in Appendix E.

SELF EVALUATION

Overview

Under Title II of the ADA ([28 CFR Sec. 35.105](#)), public entities are required to perform a self-evaluation of their facilities on public property and within public rights-of-way, in order to identify any obstacles or barriers to accessibility that need to be addressed. The general categories of items to be evaluated include: sidewalk mileage calculation, vertical height displacement locations, absence of curb ramps or detectable warnings, demolition and replacement, and facility evaluations. Public entities are required to provide an opportunity for interested persons, including individuals with disabilities or organizations representing individuals with disabilities, to participate in the self-evaluation process by submitting comments [[28 CFR Sec. 35.105\(b\)](#)].

Process & Findings

In December of 2020, Creedmoor completed a self-evaluation of its facilities on public property and within public rights-of-way regarding accessibility. The following right-of-way deficiencies were requested by the City: specific sidewalk areas of approximately 2.3 miles, vertical height displacement locations, absence of curb ramps, absence of detectable warnings, and areas that may require demolition and replacement. These deficiencies were cataloged in a GIS web map and provided to the City. Facilities and Parks were evaluated using the ADA Checklist for Existing Facilities. Detailed inventories and findings from this review are provided in Appendix A.

An important component of the self-evaluation process is the identification of obstacles or barriers to accessibility and the corresponding modifications that will be needed to remedy these items. The following sections provide a summary of improvements that have already been made, and obstacles that Creedmoor plans to address as part of this Transition Plan.

An ADA Self-Evaluation is not an engineering study and therefore items such as curb ramps, detectable warnings, and other architectural modifications were not inspected for exact compliance with ADA standards. If a resident believes any of these existing items do not provide sufficient access to safety, he or she can fill out the grievance form in Appendix B.

PUBLIC OUTREACH

Creedmoor recognizes that public participation is an important component in the development of this transition plan. Input from the community has been gathered and used to help define priority areas for improvements within the jurisdiction of Creedmoor.

Public outreach for preparation of this document has consisted of the following activities which can be found in Appendix B:

- ADA Transition Plan Review Checklist
- Announcement of the ADA assessment at a Council Meeting
- Adoption of a Grievance Procedure
- A public survey disseminated through email, newsletters and on City's website

This document was also made available for public comment. Appendix C provides a summary of comments received and detailed information regarding the public outreach activities.

PUBLIC NOTICE OF ADA REQUIREMENTS AND GRIEVANCE PROCEDURES

Under the Americans with Disabilities Act, each agency is required to publish its responsibilities with regard to ADA compliance. A draft of this public notice is provided in Appendix D. If users of Creedmoor's facilities and services believe the city has not provided a reasonable accommodation, they have the right to file a grievance. In accordance with [28 CFR Sec. 35.107\(b\)](#), the City has developed a grievance procedure for the purpose of the prompt and equitable resolution of citizens' complaints or concerns. This grievance procedure is outlined in Appendix D.

ACTION PLAN TIMELINE

Within 12 Months

City Hall Bathroom, Door, Signs
Public Works Thresholds, Door, Dispensers
Sidewalks Trip Hazard Repairs: 31
Sidewalk Detectable Warning Installation: 1

Within 2 Years

Lake Rogers Men's / Women's Bathrooms
Sidewalk Curb Ramp Installation: 1

Within 5 years

Harris Park ADA Ramp Repair
Sidewalk Demolition & Replacement locations: 33

City of Creedmoor 2021 ADA Transition Plan

PLAN IMPLEMENTATION OF CORRECTIVE ACTIONS

- Prioritize identified issues.
- Inform and educate town officials of findings.
- Develop a budget for addressing issues.
- Coordinate a schedule of needed modifications with proposed remediations.
- Add sign outside Boardroom regarding auxiliary aids available when requested: written, sign language, interpreters, TTY, etc. that are provided by the City.
- City will continue to require ADA training through partnership with the North Carolina League of Municipalities (NCLM).
- Completed implementation activities are in Appendix A & E.

PUBLIC ACCESSIBILITY TO PLAN

The ADA Transition Plan will be available for review on the City of Creedmoor’s website and a printed copy is available for review by request at City Hall, 111 Masonic Street, Creedmoor, NC 27522.

FORMAL ADOPTION OF ADA TRANSITION PLAN

This ADA Transition Plan is hereby adopted by the City of Creedmoor, effective February of 2021.

Signed:

ADA Title II Coordinator

Date

ADA Transition Plan Implementation Coord.

Date

Authorizing Official

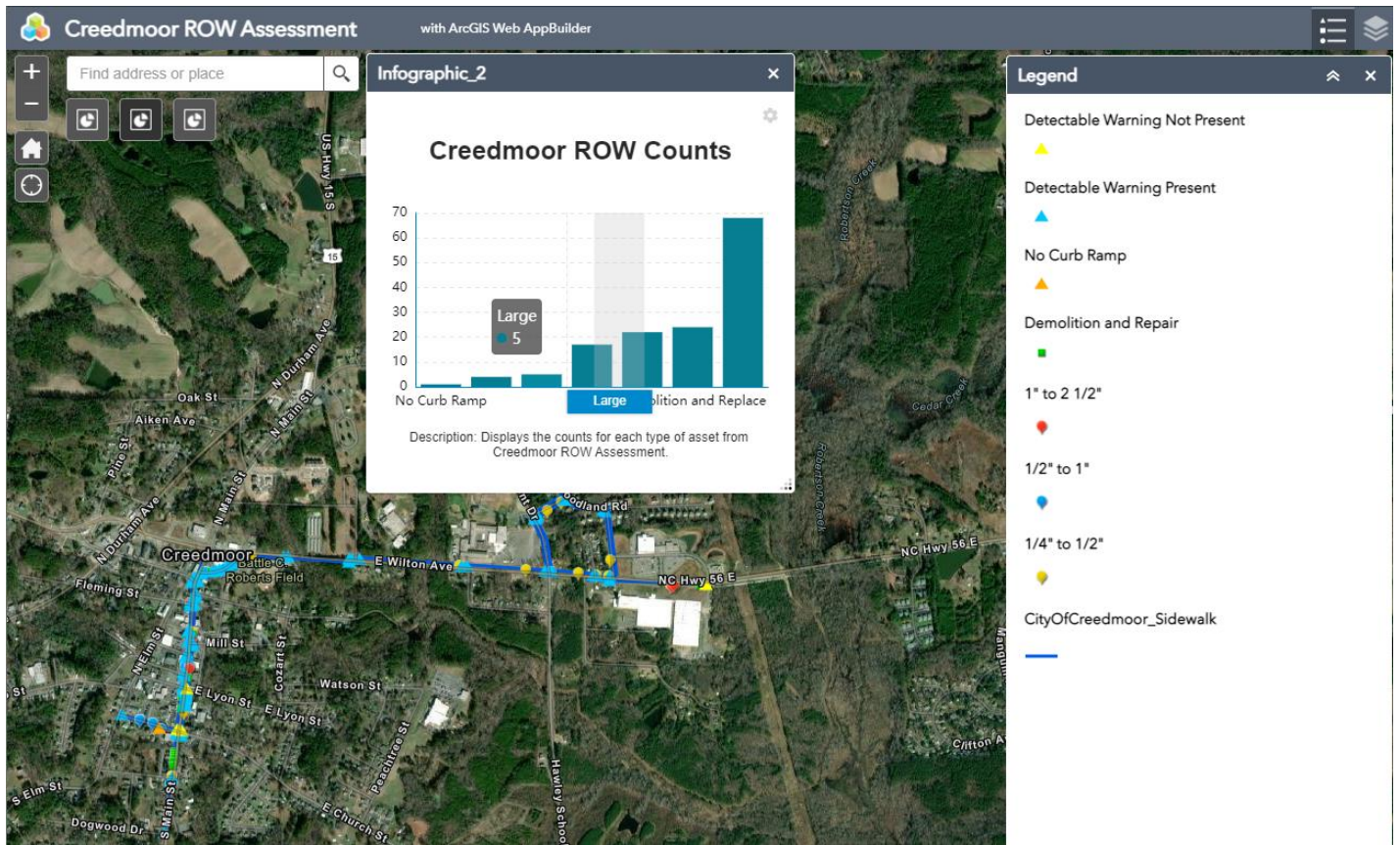
Date

APPENDIX A

FACILITY COMPONENT	TYPE	NOTES AND FINDINGS	ISSUE IDENTIFIED	MATERIALS ESTIMATE
City Hall / Police Station	111 Masonic St	Pictures	ADA Checklist: Women's Bathroom - (3.50) Sign not mounted latch side of door, (3.19) Mirror higher than 40" above floor, (3.20) Hook greater than 48" above the floor, (3.26) Pipe not insulated, (3.30) Centerline of water closet greater than 18" from partition, (3.33 & 3.34) 12" clearance from grab bar and objects above, (3.37) Flush control on incorrect side, (3.43) Door is not self-closing. Men's Bathroom - (3.50) (3.19) (3.20) (3.26) (3.28) Operable parts of soap dispenser in reach ranges (3.29) Operable parts hand dryer / towel dispense in reach ranges (3.30) (3.33) (3.38) Operable parts within 44" above floor (3.43) City Hall - (1.20 & 21) Running and cross slopes are not compliant (1.23) Top of curb ramp is not level landing, no steeper than 1:48 slope, Interior - (1.49) Carpet needs securing at back entrance.	\$2,750 - \$5,000
Public Works	404 Grey St	Pictures	ADA Checklist: (1.43) Threshold greater than 1/4" @ 1/2": 1 each, (1.46) No closer on door: 1 each, (3.39, 3.40) Dispenser in handicap accessible stall has location deficiency.	\$750
Harris Park	415 Watson St	Pictures	ADA Checklist: (1.17) Running slope is steeper than 1:20	\$1,250 - \$3,500
Lake Rogers	1722 Lake Rd (Hwy 56)	Pictures	ADA Checklist: Men's Bathroom - (3.5) Sign not mounted latch side of door, (3.12) Door does not have a closer, (3.26) Pipes not insulated, (3.32) Height of water closet is less than 17", (3.33) Not 12" clearance between grab bar and objects above, (3.34) No grab bar 36" long. Does not extend 12" from the center line, not 12" clearance between grab bar and objects above, Not 1 1/2" clearance between grab bar and objects below, (3.38) Toilet paper dispenser needs to be relocated to be closer to the water closet, (3.39) Outlet dispenser is behind grab bars. Womens' Bathroom - (1.10) Bottom of sign is less than 60", (1.16) Openings are larger than 1/2" (3.5) Sign not on latch side of the door, (3.12) Door closes too fast, (3.28) Counter higher than 44", (3.33) Not 12" clearance, (3.34) No	\$3,500 - \$6,250

			grab bars, (3.37) Flush control not on open side of water closet, (3.38) Toilet paper dispenser distance variance	
The Gauntlet	2186 Brassfield Rd	Built 2016	n/a	n/a, Picture
Sidewalks	Right-of-Way Condition Assessment January 2021	Precision Infrastructure Management (PIM CS, LLC) conducted a sidewalk Condition Assessment of public ROW sidewalks for 5 conditions.	Condition Assessment identified: 31 total trip and fall hazards, 23 locations that may require demolition and replacement, 55 locations with detectable warnings installed, 3 locations that may need detectable warnings, and 1 location that may need a curb ramp installation or redesign.	Trip Hazard Repairs: \$2,500 Demolition & Replacement: \$11,430 Detectable Warning Installation: \$750 Curb Ramp Installation: \$1,850 Total Estimated Repair Costs: \$16,530
Sidewalks	Right-of-Way Risk Assessment November 2019	Precision Safe Sidewalks, LLC conducted a Risk Assessment of public sidewalks to identify vertical height differentials (trip hazards) that need to be brought into compliance with accessibility requirements.	Risk Assessment identified 87 total trip and fall hazards on 4,293 square feet of sidewalk over 2.02 estimated miles of ROW. Risk Assessment identified 10 locations and 469 square feet that require demolition and replacement (D&R). Risk Assessment area included portions of East and West Wilson Ave. and Main St.	Sidewalk Repairs: \$5,619 Demolition & Replacement Square Feet: 469, \$4,690 - \$7,035 Post Project Report Appendix E.

Creedmoor Right-of-Way Condition Assessment 2021 GIS Map

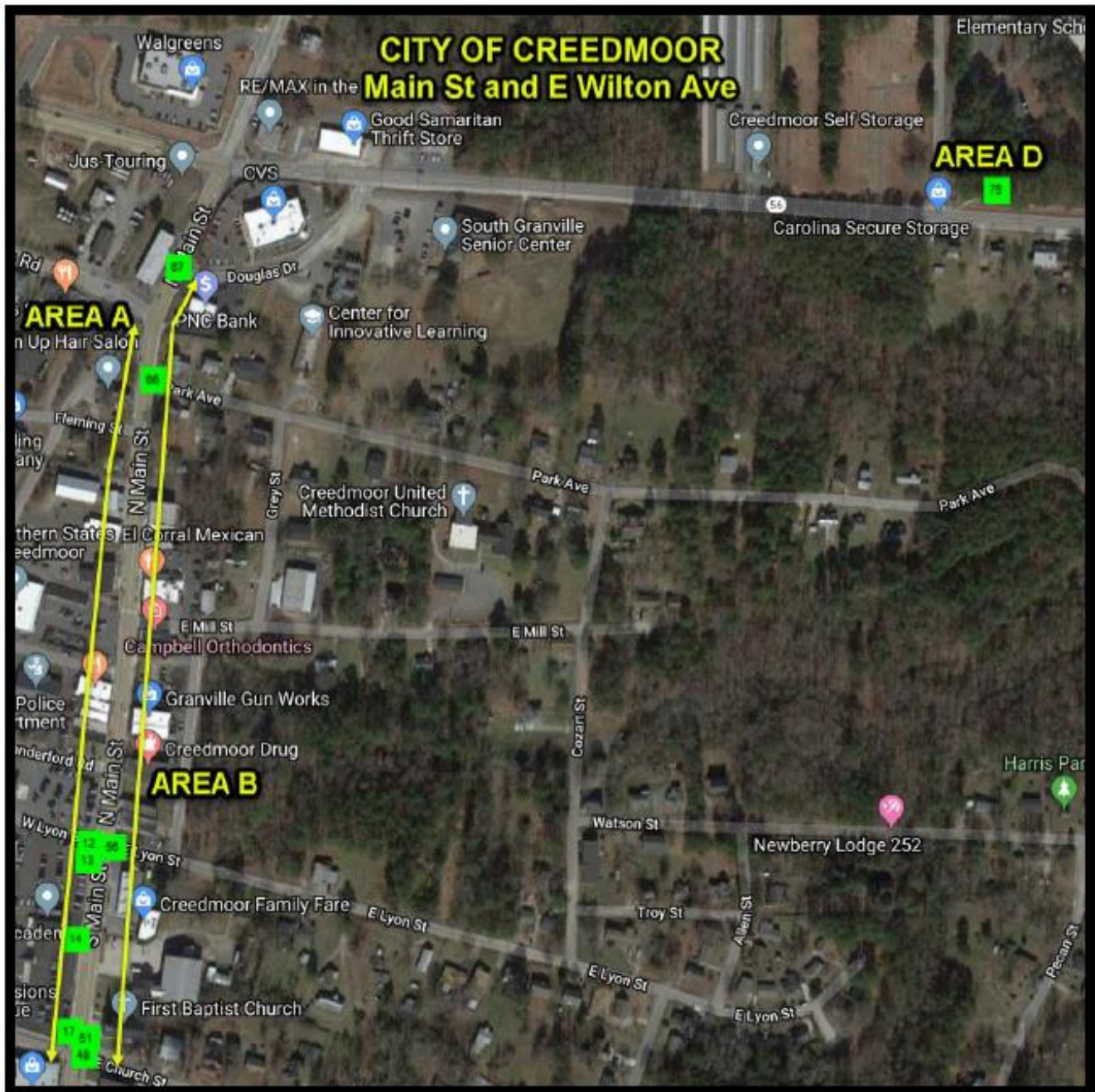


RED DOTS ARE REPAIRED HAZARD LOCATIONS



SIDEWALK HAZARDS REPAIRED			
LOCATION	CLASS	HAZARDS	PRICE
CITY OF CREEDMOOR (Main St & E Wilton Ave)	Least Severe	52	\$2,142
	Severe	32	\$2,776
	Most Severe	3	\$701
TOTAL		87	\$5,619

GREEN DOTS ARE D&R LOCATIONS



APPENDIX B

TRANSITION PLAN REVIEW CHECKLIST		Check One	
		YES	NO
1	Does the municipality have 50 or more employees? 28CFR 35.150(d)(1)	X	
	<i>If YES, a transition plan is required.</i>		
2	Identify the municipality's ADA Coordinator by name and title: 28 CFR 35.107(a)		
	Name & Title: Michael Frangos, Community Development Director		
	▪ Is the coordinator's contact information made readily available to the public?	X	
3	Does the municipality have an ADA position statement? APPENDIX B		
	28CFR 35.106	X	
	▪ If yes, is the position statement readily available to all interested parties?	X	
4	Does the municipality have a complaint/grievance process? APPENDIX B		
	28 CFR 35.107(b)	X	
5	Does the municipality have a record of a self-evaluation of services, policies, and practices?	X	
	28 CFR 35.105(a)		
6	Does the municipality have a transition plan? ADOPTION FEB 2, 2021		
	28 CFR 35.150(d)(1)	X	
7	Is there a clear designation of the person responsible for the Transition Plan?		
	28 CFR 35.150(d)(3)(iv)	X	
8	Are the self-evaluation and transition plan available for public inspection?		
	28 CFR 35.105©; 28 CFR 35.150(d)(1)	X	
9	Were interested parties allowed to provide comment/feedback during the self-evaluation and transition plan process? APPENDIX B, C & D	X	
	28 CFR 35.150(d)91); 28 CFR 35.105(b)		
	▪ If yes, is there a description of the process which allowed public to readily access and submit comments for both self-evaluation and transition plan?	X	
	▪ If yes, is there a list of the interested persons consulted?	X	
10	Are there inventories of all the municipality's facilities identifying any existing barriers? (Intersection information, curb ramps, sidewalks, and other accessibility elements) APPENDIX A	X	
	28 CFR 35.150(d)(3)(i); 28 CFR 35.105(a)		
	▪ Vertical facilities (administration buildings, museums, community centers, etc.)?	X	
	▪ Pedestrian facilities (sidewalks, intersections, curb cuts/ramps, etc.)?	X	
	▪ If no inventories exist is there an action plan established for producing the inventories?		
11	Does the municipality have a schedule/plan for removing barriers identified in its facility inventory? PG. 4 ACTION PLAN TIMELINE & APPENDIX A	X	
	28 CFR 35.150(d)(2); 28 CFR 35.150(d)(3)		
12	Does the municipality have a clear and detailed description of methods used to make facilities accessible?	X	
	28 CFR 35.150(d)(3)(ii)		



CITY OF CREEDMOOR

P.O. Box 765
111 MASONIC STREET
CREEDMOOR, NC 27522
WWW.CITYOFCREEDMOOR.ORG
(919) 528-3332

MAYOR
ROBERT V. WHEELER

INTERIM CITY MANAGER
MICHAEL O. TURNER

COMMISSIONERS
KECHLA BRUSTMEYER-BROWN
GEORGANA KICINSKI
DEL MIMS
ED MIMS
NEENA NOWELL

RESOLUTION 2020-R-17 RESOLUTION IN SUPPORT OF THE AMERICANS WITH DISABILITIES ACT SECTION 504

POLICY STATEMENT

WHEREAS, the City of Creedmoor prohibits discrimination on the basis of disability with respect to all terms and conditions of employment and access to its activities, programs, and services; and

WHEREAS, any interference, coercion, restraint, retaliation, or reprisal of any person alleging disability discrimination is prohibited; and

WHEREAS, for the purposes of this policy, an individual with a disability is defined as any person who:

1. Has a physical or mental impairment that substantially limits one or more major life activities;
2. Has a record of such an impairment; or
3. Is regarded as having such impairment.

WHEREAS, the City of Creedmoor is committed to:

1. Providing reasonable accommodation for an individual with a disability to participate in employment, activities, programs, and services and has established procedures to allow persons with a disability to request reasonable accommodation;
2. Providing access to persons using its facilities, building, and state maintained roads, sidewalks, and crosswalks;
3. Ensuring that communications with applicants, participants, beneficiaries, members of the public, and companions with disabilities are as effective as communications with others;
4. Auxiliary aids/services are provided upon request to individuals with a disability.

NOW, THEREFORE BE IT RESOLVED by the Board of Commissioners of the City of Creedmoor that the City of Creedmoor has an ADA Coordinator who can answer ADA related questions and handle reasonable accommodation requests as well as provide information on established procedures for filing a complaint alleging discrimination on the basis of a disability. The ADA coordinator who can be contacted at (919) 528-3332 or by mail at PO Box 765 Creedmoor, NC 27522. Any questions or comments concerning this policy should be referred to the ADA Coordinator.

Adopted by vote of the Board of Commissioners of the City of Creedmoor this, the 1st day of December 2020, upon motion from Commissioner Ed Mims.


Robert V. Wheeler, Mayor

ATTEST:


Terry A. Hobgood, Jr., City Clerk





CITY OF CREEDMOOR

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POLICY STATEMENT

ISSUED PURSUANT TO TITLE II OF THE AMERICANS WITH DISABILITIES ACT AND SECTION 504 OF THE REHABILITATION ACT OF 1973

It is the policy of the City of Creedmoor to ensure that qualified persons with a disability are not denied the benefits of, excluded from participation in, or otherwise subject to discrimination in the application, access to, participation in, or enjoyment of any city facility, service, program, or activity including employment with the City of Creedmoor.



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AMERICANS WITH DISABILITIES ACT - GRIEVANCE PROCEDURE

This Grievance Procedure has been established to meet the requirements of the Americans with Disabilities Act of 1990 ("ADA"). Any individual looking to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or facilities of the City may review the procedure and submit a grievance report form.

The complaint should be in writing and may be submitted using the City's Grievance Form. This form can be found under the ADA Transition Plan tab on the City's website. Alternative means of filing complaints, such as personal interviews or a tape recording of the complaint will be made available for persons with disabilities upon request. All received complaints will be kept confidential.

The complaint should be submitted by the grievant and/or his/her designee as soon as possible but no later than sixty (60) calendar days after the alleged violation took place. Complaints should be submitted to:

ADA Coordinator

Michael S. Frangos AICP, CZO
Community Development Director

Phone: (919) 764-1016

Email: mfrangos@cityofcreedmoor.org

Postal Delivery: City of Creedmoor
P.O. Box 765
Creedmoor, NC 27522

In Person: Community Development Office
211 N. Main Street
Creedmoor, NC 27522

Within fifteen (15) calendar days after receipt of the complaint, the ADA Coordinator will contact the grievant to discuss the complaint and the possible resolutions. Within fifteen (15) calendar days of the meeting, the ADA Coordinator will respond in writing, and where appropriate, in a format accessible to the grievant, such as large print, Braille or audio tape. The response will explain the position of the City of Creedmoor regarding the complaint and, when appropriate, offer options for substantive resolution of the complaint.

If the response by the City 's ADA Coordinator does not satisfactorily resolve the issue, the grievant and/or his/her designee may appeal the decision within fifteen (15) calendar days after receipt of the response to the City Manager of the City of Creedmoor.

Within fifteen (15) calendar days after receipt of the appeal, the City Manager will meet with the grievant to discuss the complaint and possible resolutions. Within fifteen (15) calendar days after the meeting, the City Manager will respond with the City 's final position on the issue. The response will be in writing and, if necessary, an alternative format that is accessible to the grievant.

All written complaints received by the ADA Coordinator, appeals to the City Manager, and responses from these two officers will be retained by the City of Creedmoor for at least three years.



Title II of the Americans with Disabilities Act Section 504 of
the Rehabilitation Act of 1973

GRIEVANCE FORM

Grievant's Name: _____

Home Address: _____

City, State, and Zip Code: _____

Home Telephone: _____ Business/Cell Phone: _____

Email Address: _____

.....
This section to be completed only if the aggrieved person is not the individual completing this form.

Reporting Individual: _____

Person(s) Affected by the Situation (if other than reporting individual): _____

Address: _____

City, State, and Zip Code: _____

Preferred Telephone or Email: _____

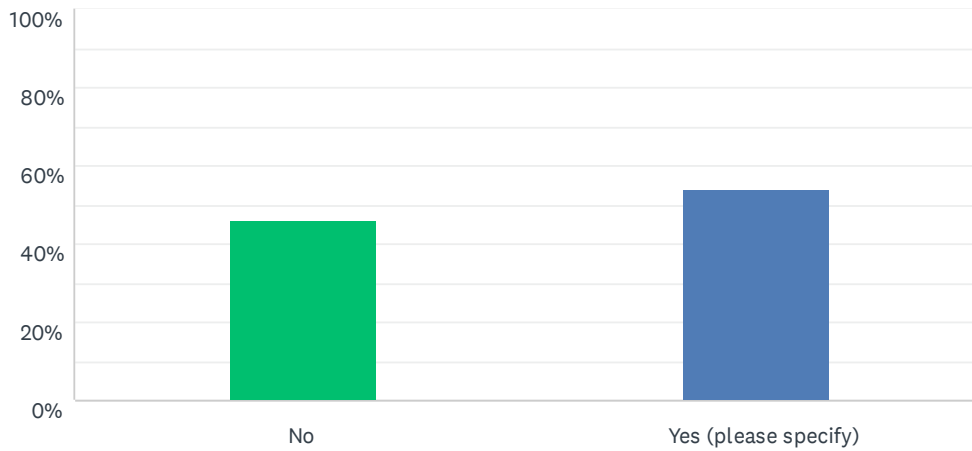
.....
Program/Activity/Facility Alleged to Be Inaccessible: _____

When did the situation occur? (date and time): _____

APPENDIX C

Q2 Do you participate in programs, services or activities offered by the City of Creedmoor?

Answered: 13 Skipped: 1

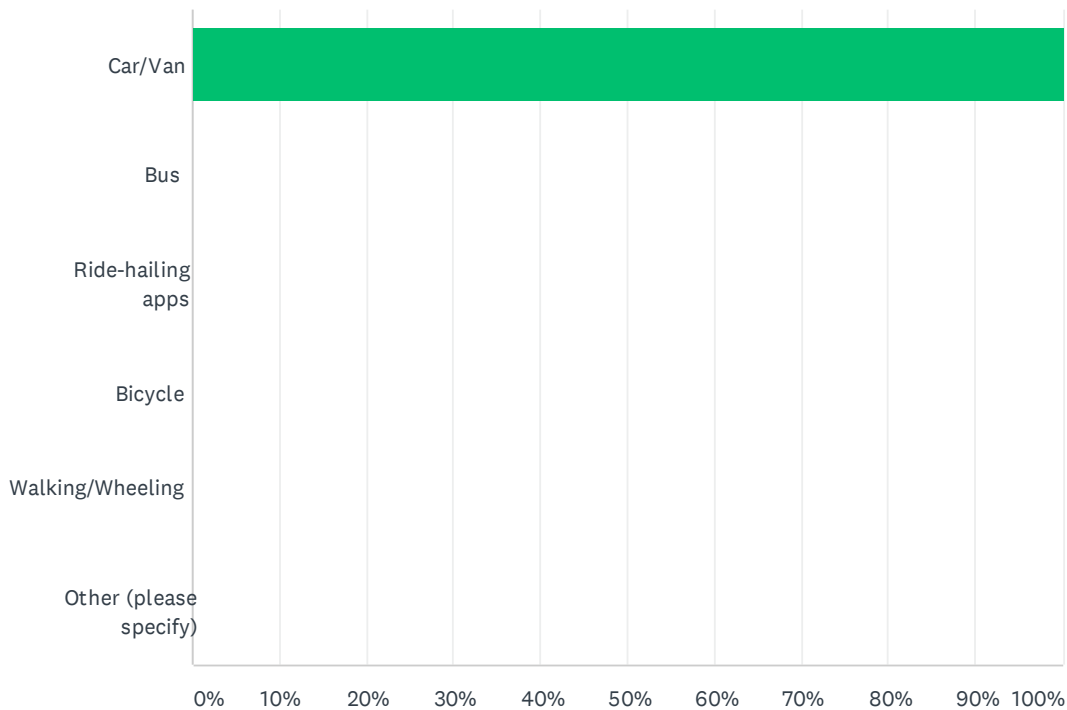


ANSWER CHOICES	RESPONSES	
No	46.15%	6
Yes (please specify)	53.85%	7
TOTAL		13

#	YES (PLEASE SPECIFY)	DATE
1	Alive after 5	1/13/2021 4:16 PM
2	Parades, car shows, festivals, shopping, occasional walking	1/13/2021 9:11 AM
3	Donated to first fridays and volunteered during a family fun event at the old gym.	1/12/2021 6:12 PM
4	We try to attend all events/activities hosted by the City!	1/11/2021 11:12 AM
5	Recreation facilities, events	1/11/2021 8:36 AM
6	Parks, walking trail, sidewalks	12/17/2020 10:44 AM
7	Senior Center activities	12/17/2020 10:19 AM

Q3 What is your normal mode of transportation?

Answered: 13 Skipped: 1

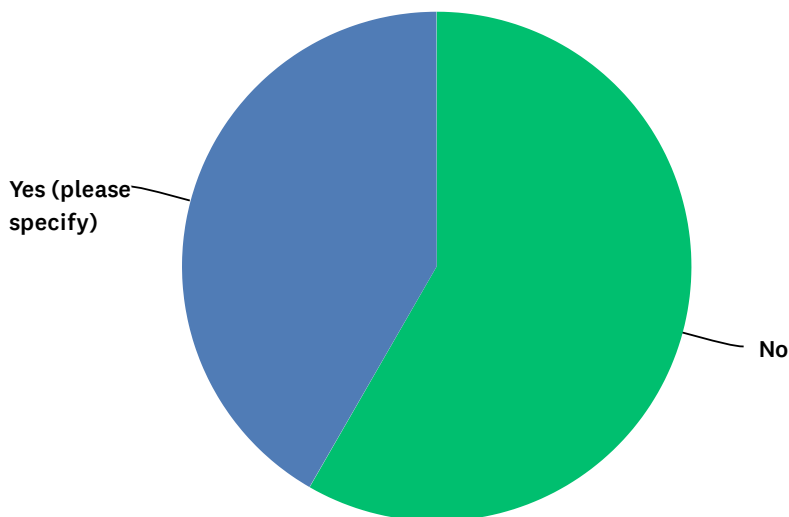


ANSWER CHOICES	RESPONSES
Car/Van	100.00% 13
Bus	0.00% 0
Ride-hailing apps	0.00% 0
Bicycle	0.00% 0
Walking/Wheeling	0.00% 0
Other (please specify)	0.00% 0
TOTAL	13

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q4 Do you have any specific compliments, concerns, complaints, or problems with access for persons with disabilities to any of the programs, services or activities provided by the City of Creedmoor?

Answered: 12 Skipped: 2



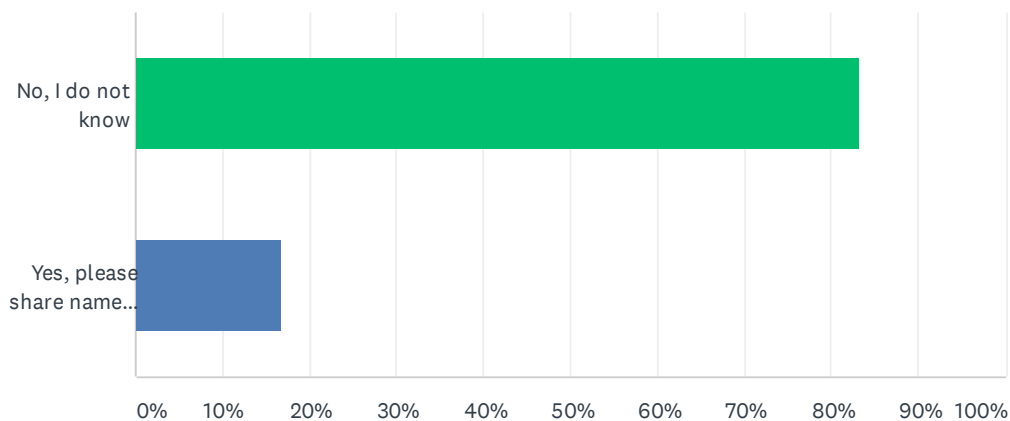
ANSWER CHOICES	RESPONSES	
No	58.33%	7
Yes (please specify)	41.67%	5
TOTAL		12

Americans with Disabilities Act (ADA) Transition Plan: Community Engagement Survey on Accessibility

#	YES (PLEASE SPECIFY)	DATE
1	Parking. Not enough parking for the handicapped. Also any parking available is too far away from parades, festivals and car shows. Those who have walking issues and not in wheel chairs struggle to get to activities.	1/13/2021 9:11 AM
2	The public sidewalks. Were they verified to meet ADA specifications re: slopes and runs? I see a lot of citizens in walkers and mobile chairs using the sidewalks. It's a beautiful thing. Though I'm concerned regarding their actually ability to maneuver. Assuming they were recently installed, surely the specs are ADA accessible. Though the older sidewalks seem to be very slim and possibly not. What about areas such as the board room? It's not wheelchair friendly at all. There should be at least one section of seats removed and a section installed that would accommodate a wheel chair. Lastly, do we have the appropriate hand rails in place throughout the city? Is there a way to make Lake Rogers all inclusive? Doesn't seem there's any equipment to allow children with disabilities to utilize the park. Granville Athletic Park has one in progress. Maybe Creedmoor could redesign the park at Lake Rogers.	1/12/2021 6:12 PM
3	The general accessibility. Parking, ramps, uneven sidewalks	1/11/2021 7:18 PM
4	I do wish that the walking trails at Lake Rogers were paved so that all residents of the county could enjoy the new additions to the lake like the trails and fishing platforms. At the ribbon cutting ceremony, I had two friends in wheelchairs that could only make it to the edge of the boardwalk and I felt so bad that they could not venture into the entire new area. They also cannot go down to the playground with others easily. So more handicap accessible pathways would be great in many areas, not just at lake Rogers. I love Creedmoor and the new improvements it's bringing to us residents!	1/11/2021 11:12 AM
5	I really cannot answer this question because I do not participate enough in programs, services or activities provided by the City of Creedmoor.	12/17/2020 10:44 AM

Q5 Do you know the person you should contact if you need assistance, have a concern or complaint, or need an accommodation to access a facility, service, or event?

Answered: 12 Skipped: 2

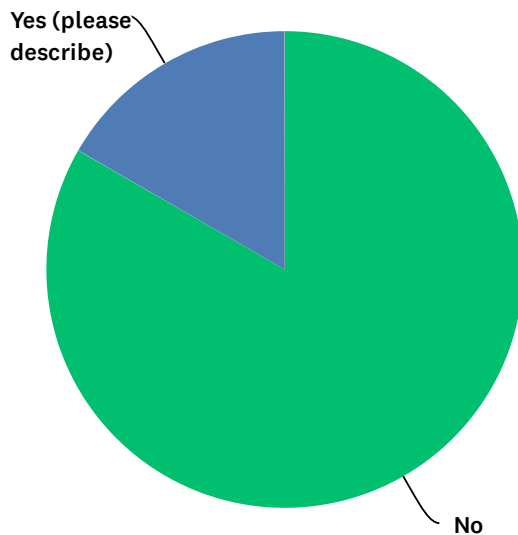


ANSWER CHOICES	RESPONSES
No, I do not know	83.33% 10
Yes, please share name and/or title:	16.67% 2
TOTAL	12

#	YES, PLEASE SHARE NAME AND/OR TITLE:	DATE
1	Bobby Wheeler Mayor	1/13/2021 4:16 PM
2	Not the name - but I would make contact by calling the City of Creedmoor's main number	12/17/2020 10:44 AM

Q6 Have you ever requested an accommodation for a disability from the City?

Answered: 12 Skipped: 2

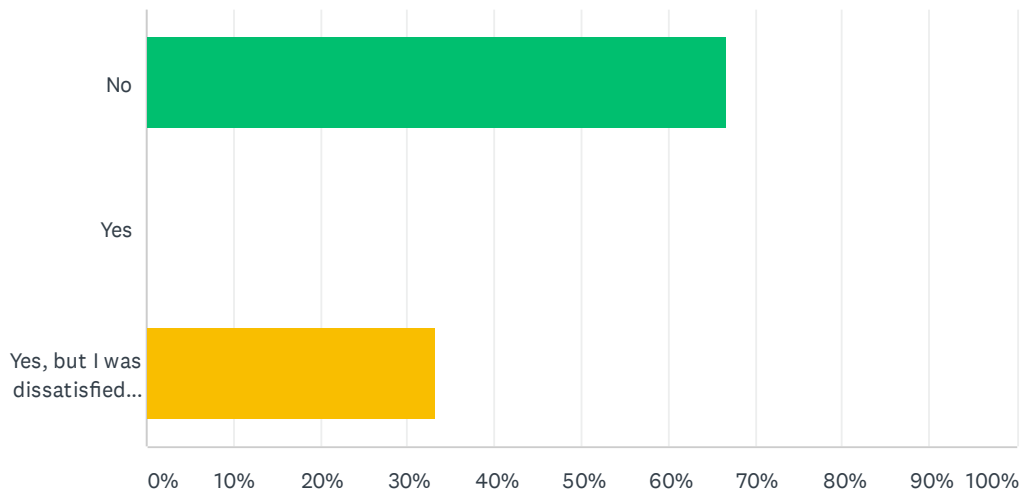


ANSWER CHOICES	RESPONSES	
No	83.33%	10
Yes (please describe)	16.67%	2
TOTAL		12

#	YES (PLEASE DESCRIBE)	DATE
1	Called and asked where is handicapped parking.	1/13/2021 9:11 AM
2	Trash to curb program and we are waiting for Dr. and City approval.	1/11/2021 3:30 PM

Q7 If you answered “yes” to Question #6, was accommodation provided?

Answered: 3 Skipped: 11

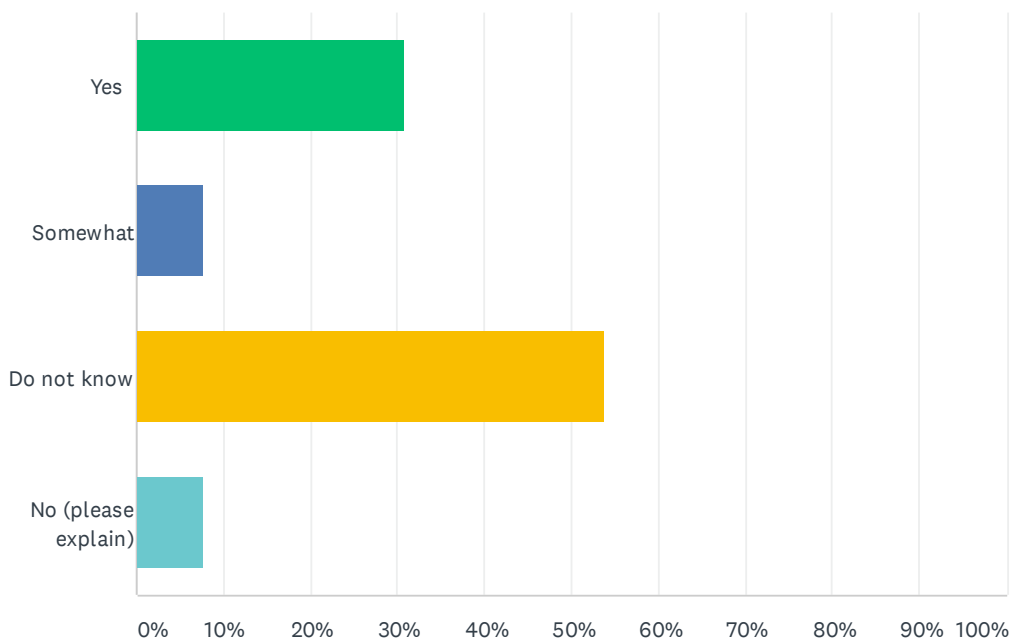


ANSWER CHOICES	RESPONSES	
No	66.67%	2
Yes	0.00%	0
Yes, but I was dissatisfied with the accommodation (please explain)	33.33%	1
TOTAL		3

#	YES, BUT I WAS DISSATISFIED WITH THE ACCOMMODATION (PLEASE EXPLAIN)	DATE
1	No room to park and too far away.	1/13/2021 9:11 AM

Q8 Are City of Creedmoor staff generally helpful, supportive, and positive in solving accessibility issues for persons with disabilities?

Answered: 13 Skipped: 1

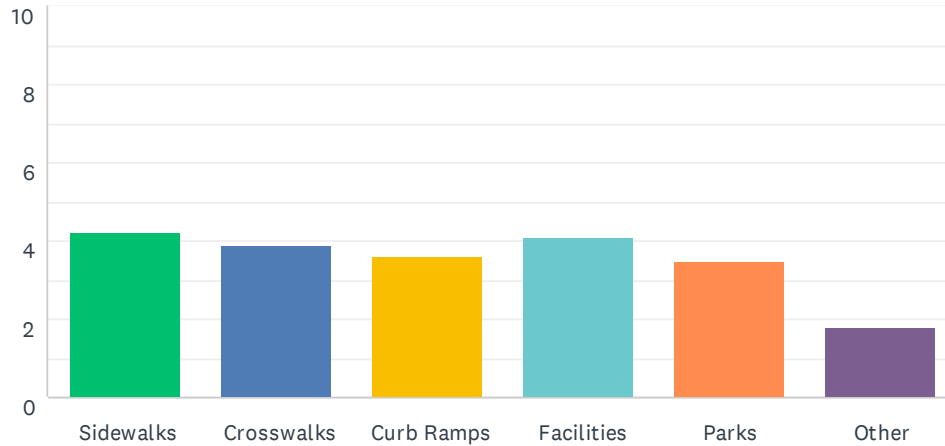


ANSWER CHOICES	RESPONSES
Yes	30.77% 4
Somewhat	7.69% 1
Do not know	53.85% 7
No (please explain)	7.69% 1
TOTAL	13

#	NO (PLEASE EXPLAIN)	DATE
1	I'm not disabled. Therefore, I don't know how responsive the City is personally. I'd like to think they are.	1/12/2021 6:12 PM

Q9 What do you think should be the highest priority of the City of Creedmoor to improve accessibility for persons with disabilities? Please rank the following from 1 to 6 with 1 having the highest priority:

Answered: 14 Skipped: 0



	1	2	3	4	5	6	TOTAL	SCORE
Sidewalks	28.57% 4	14.29% 2	21.43% 3	28.57% 4	0.00% 0	7.14% 1	14	4.21
Crosswalks	21.43% 3	21.43% 3	21.43% 3	7.14% 1	21.43% 3	7.14% 1	14	3.93
Curb Ramps	14.29% 2	21.43% 3	0.00% 0	42.86% 6	21.43% 3	0.00% 0	14	3.64
Facilities	21.43% 3	14.29% 2	35.71% 5	7.14% 1	21.43% 3	0.00% 0	14	4.07
Parks	14.29% 2	21.43% 3	14.29% 2	14.29% 2	21.43% 3	14.29% 2	14	3.50
Other	0.00% 0	9.09% 1	9.09% 1	0.00% 0	18.18% 2	63.64% 7	11	1.82

Q10 If you answered "other" for question 9, please explain here.

Answered: 3 Skipped: 11

#	RESPONSES	DATE
1	Parking—need more and closer to activities. Why should the handicap come sooo early to park and struggle to get front row? Please have more parking and closer. Be careful if you have decision that u don't cluster and force all handicap people to stand together in same area—they need to b integrated.	1/13/2021 9:11 AM
2	Parking lots that are public to bring people down town are gravel in some places and being with disability we can't safely use them thus we do not shop down town. City loses money and business does not thrive.	1/11/2021 3:30 PM
3	Many store fronts on Main Street are not handicap accessible. That would help residents visit stores more and also get the local businesses more customers possibly by adding curb cuts and replacing the thresholds of their store door entryways.	1/11/2021 11:12 AM

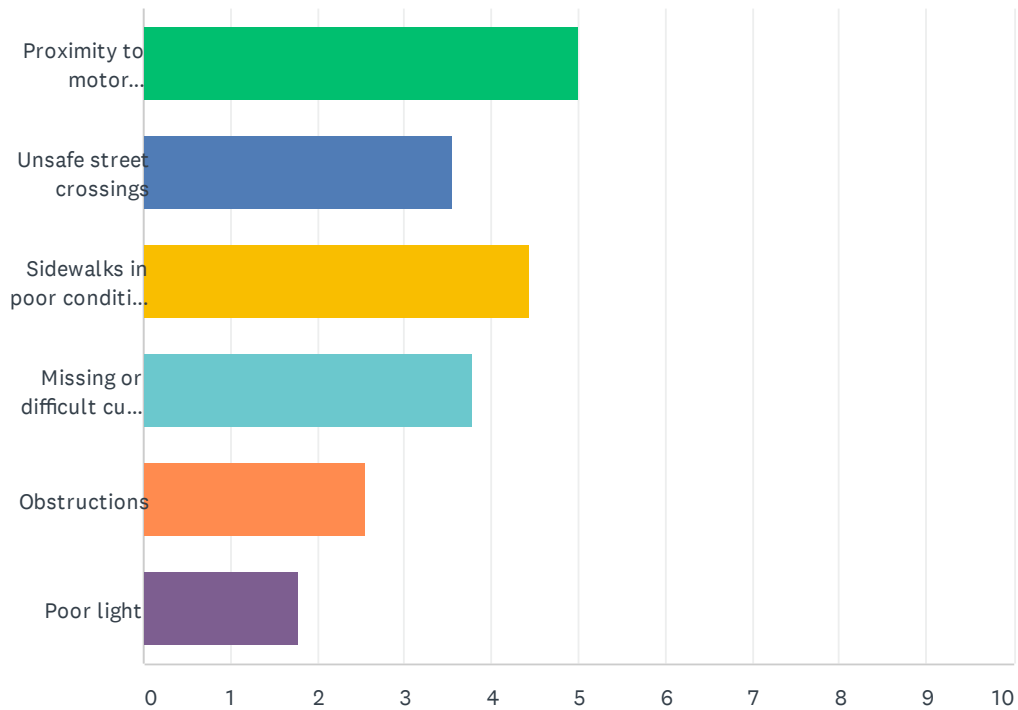
Q11 Please list the general address or area of sidewalk in Creedmoor that you find particularly unusable/dangerous and why. You can submit as many as you like:

Answered: 9 Skipped: 5

#	RESPONSES	DATE
1	The curb area in front of Creedmoor Drug and the gun shop.	1/13/2021 4:16 PM
2	No complaints here but if issues, sidewalks need to b even, not cracked so people with handicaps don't fall. Also good practice to have fixed for seniors or those with balance issues —u want no law suits that tax payers have to pay. Just b diligent.	1/13/2021 9:11 AM
3	Connecting from Wilton Ave. to Main Street between thE CVS/Major League Barbershop and Dollar Tree.	1/12/2021 6:12 PM
4	Main street sidewalks and buildings without ramps	1/11/2021 7:18 PM
5	Public parking lot near city hall /police station.	1/11/2021 3:30 PM
6	The crosswalk in front of Paddington and Amberleaf. Cars fly around the corner and don't see the crosswalk until last minute	1/11/2021 10:32 AM
7	S. Main St. water meter hole trip hazard (just south of Church St.)	1/11/2021 8:36 AM
8	Maybe we waited too long to respond, but this is the only space we can interact with - General comment; We're old an don't go out much so most everything is OK for us.....	12/19/2020 11:22 AM
9	Intersection of HWY 15 (Durham Ave) and HWY 56. Why did the City allow the State to reconstruct a road the way they did? This is such a disservice to the residents who reside directly behind J&J Fish...this is a main artery into the Creedmoor. The headlights that hit the house is absurd and it is only a matter of time someone will loose control going around the bend and slam into the house....even snow and ice can cause this. Creedmoor we know better. We should have done better!	12/17/2020 10:44 AM

Q12 What conditions along City streets / sidewalks affect your walking habits? (Rank in order from 1-6 with 1 being the most critical)

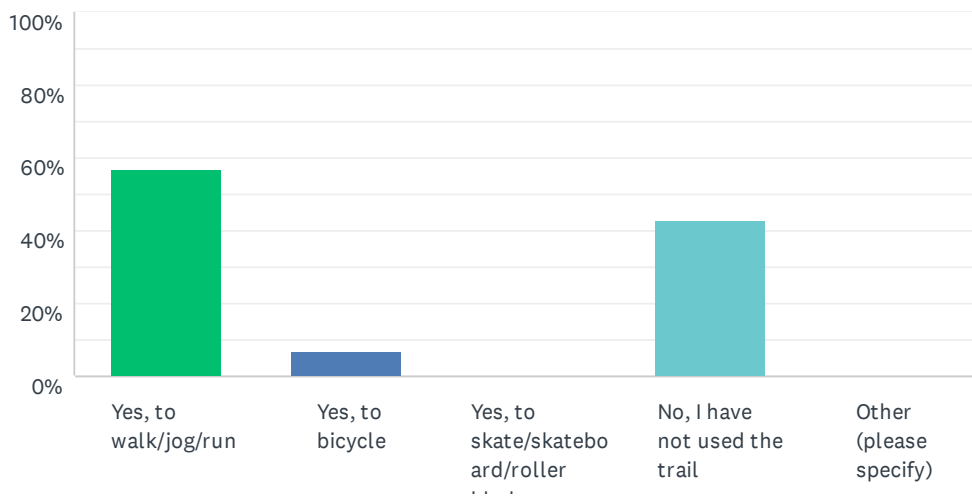
Answered: 10 Skipped: 4



	1	2	3	4	5	6	TOTAL	SCORE
Proximity to motor vehicles/driver	50.00% 5	20.00% 2	10.00% 1	20.00% 2	0.00% 0	0.00% 0	10	5.00
Unsafe street crossings	11.11% 1	33.33% 3	0.00% 0	11.11% 1	44.44% 4	0.00% 0	9	3.56
Sidewalks in poor condition or missing sections (gaps)	33.33% 3	22.22% 2	22.22% 2	11.11% 1	0.00% 0	11.11% 1	9	4.44
Missing or difficult curb ramps	11.11% 1	22.22% 2	33.33% 3	11.11% 1	11.11% 1	11.11% 1	9	3.78
Obstructions	0.00% 0	0.00% 0	22.22% 2	33.33% 3	22.22% 2	22.22% 2	9	2.56
Poor light	0.00% 0	0.00% 0	11.11% 1	11.11% 1	22.22% 2	55.56% 5	9	1.78

Q13 Have you ever used the Cross City Trail?

Answered: 14 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, to walk/jog/run	57.14%	8
Yes, to bicycle	7.14%	1
Yes, to skate/skateboard/roller blade	0.00%	0
No, I have not used the trail	42.86%	6
Other (please specify)	0.00%	0
Total Respondents: 14		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

APPENDIX D

ADA Transition Plan

Post Date: 12/16/2020

City of Creedmoor Begins Work on ADA Transition Plan

The City of Creedmoor is producing an Americans with Disabilities Act (ADA) Transition Plan and requests your input!

[Follow this link to fill out our public survey.](#)

The ADA Transition Plan is a comprehensive plan for improving access for individuals with disabilities to City facilities, parks, programs, services, activities, and events. It is part of the City of Creedmoor's continued efforts to welcome and serve all members of the community. By updating and implementing the Transition Plan, consistent with the ADA, City services and facilities will become more comfortable, welcoming, and accessible to everyone.

The City is seeking input from individuals with disabilities, patrons, caregivers, organizations, and agencies that support individuals with disabilities as well as from interested individuals with experience in accessibility needs and best practices. This community involvement will help the City with its self-evaluation process and better enable us to address and prioritize current and future accessibility needs.

The City and its consultants have prepared this survey to help evaluate community perspectives on accessibility to City programs, services, and facilities. The survey will be available through January 15, 2021.

The City of Creedmoor is asking for your input by completing this questionnaire that addresses accessibility of services and activities offered to the public. Examples include: obtaining a permit, paying a fee, participating in a recreational program, or attending a public meeting. All responses are subject to becoming public record.

The purpose of this questionnaire is to gather information on how City services are, or are not, accessible to people with disabilities. The goal is that each service is readily accessible to and usable by persons with disabilities.

For more information about the City of Creedmoor's efforts to make all facilities and services accessible to all residents, [visit our website](#) and view the [Resolution by the Creedmoor Board of Commissioners](#) approving our ADA Policy Statement and providing governing board support of this process.



Purchase Order

City Of Creedmoor
 PO Box 765
 Creedmoor, NC 27522

PO Number: 20200042
Issued to: 2415
 PRECISION SAFE SIDEWALKS, INC
 536 Colecroft Court
 Alexandria, VA 22314

Issued: 10/7/2019
Required: 10/7/2019
Ship to: Creedmoor City Hall
 111 Masonic St
 Creedmoor, NC 27522

FOB: None **Terms:** UPON RECEIPT

Special Instructions Proposal PSS GTM19-234-01

Inventory #	Item Description	Quantity	UOM	Unit Price	Extended
	Removal and repair of 79 sidewalk trip and fall hazards, as per Pricing Option 2, Proposal PSS GTM19-234-01	1.0	EA	\$5,619.00	\$5,619.00

Sub Total	\$5,619.00
Total Tax	\$0.00
Shipping	\$0.00
Total	\$5,619.00

Account Number	Account Description	Amount
50-8100-4010	STREET REPAIRS & RESURFACING	\$5,619.00

Total	\$5,619.00
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Finance Director

Purchasing Agent

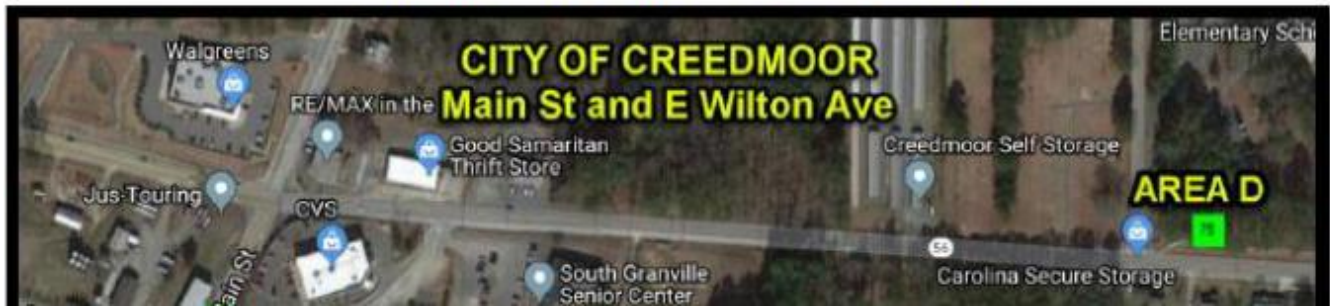
THIS INSTRUMENT HAS BEEN PREAUDITED IN THE MANNER REQUIRED BY THE LOCAL GOVERNMENT BUDGET AND FISCAL CONTROL ACT (Finance Director). THIS DOCUMENT IS GOVERNED BY THE PROVISIONS OF NCGS, CHAPTER 25, UNIFORM COMMERCIAL CODE ARTICLE 2, SALES (Purchasing Agent).

Received By: _____

Date Received: _____

APPENDIX E

GREEN DOTS ARE D&R LOCATIONS



Area D was replaced in 2020: 5' x 100' = 500 square feet



APPENDIX F

Contact Information:

Michael Turner, Interim City Manager
ADA Transition Plan Implementation Coordinator
Creedmoor City Hall
P.O. Box 765 (Mailing Address)
Creedmoor, NC 27522
(919) 528-3332

Michael Frangos, AICP, CZO
Community Development Director, ADA Coordinator
(919) 764-1016